

TIAIB Liability Claim Form



THIS FORM SHOULD BE COMPLETED AND FORWARDED TO:

Echelon Claims Services
A division of Echelon Australia Pty Ltd*
ABN 96 085 720 056
GPO Box 1693
ADELAIDE SA 5001

Toll Free: 1800 640 009
ecssa@echelonaustralia.com.au

LIABILITY - CLAIM FORM

The Issue of this form is not an admission of Liability

PLEASE COMPLETE THIS CLAIM FORM AND ENSURE THAT YOU SIGN THE DECLARATION AT THE END OF THIS FOR

Marsh Contact/ref:		Insurer:		Policy No:		Excess:	
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INSURED DETAILS

1. Name of Insured:			
2. Postal Address:			
		Postcode:	
3. Contact Name:		Telephone No.:	
Email Address:		Facsimile No.:	
4. If more than one named insured is claiming for this loss, please answer this question for each insured on a separate page			
(a) Are you registered for GST purposes? (Tick box applicable)		YES ☐	NO ☐
If YES, what is your Australian Business Number (ABN)?			
(b) Have you claimed or are you entitled to claim an Input Tax Credit (ITC) on your monthly or quarterly Business Activity Statement to the Australian Taxation Office in respect to the GST paid on the insurance policy under which this claim is being made?		YES ☐	NO ☐
If YES, what percentage of the GST did you claim or are you entitled to claim?		%	
(If the GST paid and your ITC entitlements are the same amount, the answer to this question is 100%)			

NB: Insurers cannot settle your claim without the above information and, if you fail to advise the availability of an ITC or understate its availability, you may have a liability to pay tax on the claim payment. If you have any queries, please see your tax adviser



FOLLOWING CLAIM ACCEPTANCE BY YOUR INSURER, PLEASE ADVISE PREFERRED METHOD OF PAYMENT

Cheque ☐ Direct Payment ☐ If you selected Cheque, nominate payee

If you have selected Direct Payment please supply the following information (alternatively supply a deposit slip noting the following information)

Bank: Account Name:

Branch No.: Account Number:

PARTICULARS OF ACCIDENT / INCIDENT

5. Date of Event: At AM PM

Date reported to you:

6. Where did event occur?

7. Describe what happened:

8. Who reported the event to you?

Name :

Address:

9. Name(s) and Permanent Address(es) of witness(es), if any:

10. What is your relationship with the Third Party?



THIRD PARTY DETAILS			
11. Name of Third Party:			
12. Permanent Address:			
13. Nature and extent of injuries/damage:			
14. (a) Have you received any correspondence from Third Parties?	YES ☐	NO ☐	
If "yes", please enclose them with this form			
15. (b) Have you made any admission of liability?	YES ☐	NO ☐	
Give details:			
Please note: 1. Make sure that you give us ALL details about your claim. 2. Please send any documentation you have which may assist in our investigations. 3. Send us all original quotations and/or original invoices which you have received to repair or replace the damaged property. 4. If possible, keep damaged items available as your insurer may wish to inspect them. 5. Do not admit liability. 6. Contact your claims broker should you require assistance.			
DECLARATION			
I declare that to the best of my knowledge and belief the information in this form is true and correct and I have not withheld any relevant information.			
Signature of insured or person with authority to sign for or on behalf of the insured		Date:	
☐ I have read and understand the above Declaration			
☐ I have read and understand the enclosed Collection Statement			



DUTY OF DISCLOSURE

Before you enter into an insurance contract, you have a duty of disclosure under the *Insurance Contracts Act 1984* (Cth) to tell us anything that you know, or could reasonably be expected to know, may affect the insurer's decision to insure you and on what terms. You have this duty until the contract of insurance is entered into. You have the same duty before you renew, extend, vary or reinstate an insurance contract.

If we ask you questions that are relevant to the insurer's decision to insure you and on what terms, you must tell us anything that you know and that a reasonable person in the circumstances would include in answering the questions. Also, we may give you a copy of anything you have previously told us and ask you to tell us if it has changed. If we do this, you must tell us about any change or tell us that there is no change. If you do not tell us about a change to something you have previously told us, you will be taken to have told us that there is no change.

You do not need to tell us anything that: reduces the risk insured, or is common knowledge, or the insurer knows or should know as an insurer; or the insurer waives your duty to tell them about.

If you do not tell us something:

If you do not tell us anything you are required to, the insurer may cancel your contract or reduce the amount it will pay you if you make a claim, or both. If your failure to tell us is fraudulent, the insurer may refuse to pay a claim and treat the contract as if it never existed. If you are in any doubt as to the extent of the duty of disclosure or whether a piece of information ought to be disclosed, just contact your Marsh Client Risk Adviser.

MARSH COLLECTION STATEMENT

In accordance with the *Privacy Act 1988* (Cth) (and subsequent amendments) ('the Privacy Act'), we, Marsh Pty Ltd and our Associated Entities (as that term is defined in the *Corporations Act 2001* (Cth)) ('Marsh') draw your attention to the following:

- We may collect personal information about you by means of the enclosed document.
- We are collecting the information principally for the purpose of approaching the (re)insurance market, placing insurance, assessing and advising you on your insurance needs, claims handling or risk management (depending on your requirements). Other purposes include providing you with information about other Marsh products or services and administering payments to you. If you are proposing for or renewing insurance, the information is required pursuant to your duty of disclosure under the *Insurance Contracts Act 1984* (Cth), the *Marine Insurance Act 1909* (Cth) or at common law.
- The information we collect may be disclosed to third parties including but not limited to (re)insurers, insurance intermediaries, service providers, finance providers, advisers, agents and Marsh's Associated Entities, which are all businesses of Marsh & McLennan group of companies ('MMC').
- Your personal information may be sent to our administrative processing centres in Mumbai (India) or Kuala Lumpur (Malaysia) and to other MMC companies, insurers, reinsurers and other third party service providers (e.g. data storage providers) in the United Kingdom, Singapore, Hong Kong, the United States of America and elsewhere.
- If you provide us with personal information about other individuals, you must ensure that those persons have been made aware of the above matters. Where the information collected relates to health, criminal record or other sensitive information as defined in the Privacy Act, you must obtain it with the individual's consent.
- We will use and disclose your personal information in accordance with our Privacy Policy. By completing this form you confirm that you have read the Marsh Privacy Policy available on our website (www.marsh.com.au) and you authorise and consent to Marsh collecting, holding, using and disclosing any personal information collected by means of the enclosed document in accordance with the terms of the Marsh Privacy Policy, including for the purposes explained in this collection statement above. If there are any inconsistencies between the terms of this collection statement and the terms of the Marsh Privacy Policy, the terms of the Marsh Privacy Policy prevail to the extent of that inconsistency. You may modify or withdraw your consent at any time. If you do not give us consent or subsequently modify or withdraw your consent, we may not be able to provide you with the products or services you want.
- You can contact our Privacy Officer by:
Email – privacy.australia@marsh.com
Phone – (02) 8864 7688
Post – PO Box H176, Australia Square NSW 1215

* Echelon Australia Pty Ltd (Echelon) ABN 96 085 720 056 is a business of Marsh & McLennan Companies (MMC)

The advice in this form is general advice only. To help you decide if the cover suits you, please read the Product Disclosure Statement. We can provide you with further information. Please contact us to request. This insurance is arranged by Marsh Advantage Insurance Pty Ltd (ABN 31 081 358 303, AFSL 238 369) ('MAI'). MAI are not the insurer.

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